**Tasks expected from Partnering organizations in support of the Arab ICT Strategy for 2030**

**Background:**

The Arab ICT strategy for 2030 team is currently preparing a basic skeleton for the document including the pillars and related items. For each pillar and related items the following is provided:

1. The current status at the national and regional level
2. The desired targets which need to be achieved in 2030
3. Gap analysis between the current status and the targets
4. Actions and recommendations to reach these targets

This skeleton is based on the Arab Digital Development Report, prepared by ESCWA in collaboration and consultation with Arab countries, and it has passed several reviewing iterations with the representatives of the participating countries.

**Tasks expected from Partnering organizations**

The collaboration matrix provided below provides the main topics of the Arab ICT strategy, associated to the field of competence of each of the partner organizations. The participation of these organizations is expected as follow:

1. Provide any useful information within their field of competence, which is relevant for the themes that the strategy aims to cover and not included in the ADDR to the team.
2. Provide advice on definition of targets based on research reports and best practices in their field of competence. It is highly desirable that targets are quantifiable, this may require defining several levels or thresholds given the discrepancies in development levels between Arab countries
3. Support the gap analysis between targets and the current situation based on knowledge and research reports.
4. It is highly desirable that this support is provided through a designated representative/expert who is native Arabic speaker, given that the work is being done in Arabic.

| Introduction | ESCWA | LAS | AICTO | AFDE | ARADO | ITU | UNCTAD | UNDESA | UNESCO | Member Countries |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| I. Cluster One: National, Regional and International Strategic Frameworks |  |  |  |  |  |  |  |  |  |  |
| A. National digital strategies (The role of the government and all stakeholders (C1)) |  |  |  |  |  |  |  |  |  |  |
| B. National Engagement in International and Regional Cooperation Initiatives (C11) |  |  |  |  |  |  |  |  |  |  |
| 1. WSIS Follow-up |  |  |  |  |  |  |  |  |  |  |
| 2. Other related Frameworks (other than WSIS) |  |  |  |  |  |  |  |  |  |  |
| II. Cluster Two: Infrastructure, Governance and Legal Environment Policy Areas |  |  |  |  |  |  |  |  |  |  |
| A. ICT Infrastructure (C2) |  |  |  |  |  |  |  |  |  |  |
| 1. Market structure and regulatory landscape |  |  |  |  |  |  |  |  |  |  |
| 2. ICT Infrastructure by Service Type |  |  |  |  |  |  |  |  |  |  |
| 3. ICT connectivity |  |  |  |  |  |  |  |  |  |  |
| 4. Internet Architecture |  |  |  |  |  |  |  |  |  |  |
| 5. Domain name management and adoption |  |  |  |  |  |  |  |  |  |  |
| B. Governance (C1 and C11) |  |  |  |  |  |  |  |  |  |  |
| 1. Public/Private Partnership (PPP), Multi-Sector Partnership (MSP) and Role of Non-Governmental Organizations |  |  |  |  |  |  |  |  |  |  |
| 2. Participation in Internet Governance activities |  |  |  |  |  |  |  |  |  |  |
| C. Legal environment, ethics and building trust (C2, C5, C6 and C10) |  |  |  |  |  |  |  |  |  |  |
| 1. Legal and regulatory environment |  |  |  |  |  |  |  |  |  |  |
| 2. Privacy and Data protection |  |  |  |  |  |  |  |  |  |  |
| 3. Countering misuse and preventing abuse of ICTs |  |  |  |  |  |  |  |  |  |  |
| 4. Use of electronic transactions and documents |  |  |  |  |  |  |  |  |  |  |
| 5. Online and network security |  |  |  |  |  |  |  |  |  |  |
| III. Cluster Three: Digital Economy, Employment and Trade Policy Areas |  |  |  |  |  |  |  |  |  |  |
| A. Building the ICT Sector (C12) |  |  |  |  |  |  |  |  |  |  |
| 1. ICT Firms |  |  |  |  |  |  |  |  |  |  |
| 2. R and D, Innovation and Standardization in the ICT sector |  |  |  |  |  |  |  |  |  |  |
| 3. Government facilitation, Investments and Financing the ICT sector |  |  |  |  |  |  |  |  |  |  |
| B. Economic Impact of the ICT Sector (C12++) |  |  |  |  |  |  |  |  |  |  |
| 1. Contribution of ICT sector in the national economy |  |  |  |  |  |  |  |  |  |  |
| 2. Trade in ICT goods and services, and ICT-enabled-services (e-Trade) |  |  |  |  |  |  |  |  |  |  |
| 3. E-business |  |  |  |  |  |  |  |  |  |  |
| 4. Employment in the ICT sector |  |  |  |  |  |  |  |  |  |  |
| 5. E-employment |  |  |  |  |  |  |  |  |  |  |
| IV. Cluster Four: Digital Transformation and Social Inclusion Policy Areas |  |  |  |  |  |  |  |  |  |  |
| A. Inclusive and Empowering Access to relevant information, knowledge, applications and Content (C3) |  |  |  |  |  |  |  |  |  |  |
| Inclusiveness (access): Availability, Development, Affordability, and Adaptability |  |  |  |  |  |  |  |  |  |  |
| 1. Inclusiveness ( …., ….., …. ) |  |  |  |  |  |  |  |  |  |  |
| 2. Empowerment (use): Educational, Entertainment, Political Engagement, Economic Returns **Error! Bookmark not defined.** |  |  |  |  |  |  |  |  |  |  |
| B. Capacity building on ICT4D/Digital Development (C4) |  |  |  |  |  |  |  |  |  |  |
| 1. ICT in Education and Training (including e-Learning) |  |  |  |  |  |  |  |  |  |  |
| 2. Targeted Training programmes (for capacity building on the use of ICT4D) |  |  |  |  |  |  |  |  |  |  |
| C. ICT applications (C7) |  |  |  |  |  |  |  |  |  |  |
| 1. E-Government |  |  |  |  |  |  |  |  |  |  |
| 2. E-health |  |  |  |  |  |  |  |  |  |  |
| V. Cluster Five: Culture and Media Policy Areas |  |  |  |  |  |  |  |  |  |  |
| A. Cultural identity and linguistic diversity (C8 |  |  |  |  |  |  |  |  |  |  |
| B. Media (C9) |  |  |  |  |  |  |  |  |  |  |
| 1. Media diversity, independence and pluralism |  |  |  |  |  |  |  |  |  |  |
| 2. The media and its role in the Information Society |  |  |  |  |  |  |  |  |  |  |
| 3. Convergence between ICT and the media |  |  |  |  |  |  |  |  |  |  |
| 4. Social Media in the Arab World |  |  |  |  |  |  |  |  |  |  |
| Appendix 1 |  |  |  |  |  |  |  |  |  |  |
| Table 1 - Core indicators on the ICT (producing) sector |  |  |  |  |  |  |  |  |  |  |
| Table 2 – Core indicators on international trade in ICT goods |  |  |  |  |  |  |  |  |  |  |
| Table 3 - Core indicators on ICT in education |  |  |  |  |  |  |  |  |  |  |
| Table 4 - Core indicators on ICT in government |  |  |  |  |  |  |  |  |  |  |
| Appendix 2 |  |  |  |  |  |  |  |  |  |  |