

Quality of data for calculating the costs to business

Costing the impact of domestic violence on business can be a time-intensive exercise. It requires mapping data quality, quantity and gaps that exist in the business's accounts. Errors can occur due to memory loss (in a 6- to 12-month window) and confronting complex incidents requires skilled survey design and implementation. Semi-structured interviews with managers can elicit information about staff numbers, salaries, leave and absenteeism, turnover, recruitment costs, training costs and services offered.