

Mapping of services available at the community level

The community-level costs associated with domestic violence are also both direct and indirect. The expenditure for providing services to survivors of violence is understood as a direct cost, which is the bulk of domestic violence costs for a community or country.

At the community level, there are normally a number of institutions and organizations providing services to survivors of domestic violence either exclusively or non-exclusively, with substantial associated costs. In calculating these costs, the initial step is to identify institutions (which could be government, civil society, NGOs and international NGOs) that deal with issues related to domestic violence and then map all the services available to survivors. Although the resulting map is likely to overlap significantly with the information obtained from women, there could also be possible divergences, as this exercise will capture the supply side rather than the demand side. Nevertheless, conducting two separate mapping exercises will provide the research team with the means to cross-validate information.

There are **several tools and approaches** that can be used in a mapping of services provided at the community level; including: focus group discussions; key informant interviews; day-long workshops.